**Disability Equality Scotland**



**Inclusive Communication Hub Survey 2021**

A questionnaire with a hand ticking a no box.

The Inclusive Communication Hub logo.

**Easy Read**

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| 2 men signing to each other at a table. | Inclusive Communication means sharing information in a way that everyone can understand. |
| A questionnaire with a hand ticking 'no'. | In this survey we ask you about:   * your understanding of Inclusive Communication * our Inclusive Communication Hub website   [www.inclusivecommunication.scot](http://www.inclusivecommunication.scot) |
| A man looking upwards and holding his chin while he thinks.  A green tick. | **Knowing about Inclusive Communication** |
| **1. Do you know about Inclusive Communication?**  Tick 1 box.  Yes, a lot  Yes, a little  No, not at all |
| A man holding a cross with his thumb down. Beside him is a bigger image of himself, this time with a green tick and thumb up to show 'improve'.  A green tick. | **2. Do you think that:**   * **public organisations** * **private organisations** * **third sector organisations**   **need to get better at Inclusive Communication?**  Tick 1 box.  Yes  No  I don’t  know |
| A woman speaking with an empty speech bubble. | Please tell us about your experiences with Inclusive Communication. The space will grow as you type. |
| A picture of the coronavirus shape.  A green tick. | **3. Have you been given information about the COVID-19 pandemic in a way that you can understand?**  Tick 1 box.    Yes  No |
| A man listening carefully while a woman talks to him. | Please tell us about your experiences with COVID-19 information. Write or type it here. |
| A computer screen showing a website welcome page. | **Please click the blue words to go to our website** [**www.inclusivecommunication.scot**](http://www.inclusivecommunication.scot)  **Have a look around the website and then answer question 4.**  The website is all about Inclusive Communication.  It has information and resources.  It helps people understand how to make sure no-one is left out of shared information. |
|  |  |
|  | The website is made by:   * Disability Equality Scotland * Sense Scotland   It’s the place where all information about Inclusive Communication is kept.  Organisations can use it to make their communication better. |
| A selection of devices - desk top, phone and tablet.  A green tick. | **4. What device did you use to look at the Inclusive Communication Hub website?**  Tick 1 box.  A computer or laptop  A smartphone or tablet |
| A computer screen saying 'click'. | **5. How easy was it to move around the website?**  Tick 1 box. |
| A big green tick. | Very easy  Quite easy  Not easy at all |
| A woman thinking, with a thought bubble filled with a green tick and red cross.  A green tick. | **6. How much do you trust the information on the website?**  Tick 1 box.  I trust it a lot.  I trust it a little.  I don’t trust it at all. |
| 2 young women sharing the same tablet. | **7. How useful is the information on the Inclusive Communication Hub website?** |
| A big green tick. | Tick 1 box.  very useful  quite useful  not useful |
| A website welcome page on a screen.  A signpost with many arms pointing in many directions. | **8. On our website we have a resources library. It points you to information from organisations in Scotland in 9 different groups.**  **These 9 groups are:**   * Arts, Culture and Sport * Children and Families * Crime, Justice and Public Safety * Education and Training * Employment * Health and Social Care * Housing and the Built Environment * Information and Technology * Transport and Travel   **Do you think these 9 groups cover everything?** |
| A green tick. | Tick 1 box.  Yes  No |
| A hand holding a pen. | If you ticked No, please tell us what is missing. |
| A woman holding her chin as she thinks. | **9. What kind of things would you like to see added to the Inclusive Communication Hub?**  Tick as many boxes as you want. |
| A green tick. | Guidance about Inclusive Communication  Good examples of Inclusive Communication. These are called case studies.  Events  Training  Something else  Please tell us what here: |
| A man thinking, with a thumb up and a thumb down in thought bubbles above his head. | **10. Would the website be better if people could say how helpful the information was?**  **This could be 1 star for bad information and 5 stars for great information.** |
| A green tick. | Tick 1 box.  Yes  No  I don’t know |
| A woman showing a man a document as they sit at the same computer desk.  A green tick. | **11. Do you know if there are other websites and resources which are also about Inclusive Communication?**  Tick 1 box.  Yes  No  If you ticked Yes, please tell us what it’s called, here: |
| 3 men chatting at a table.  A green tick. | **12. Would you tell your friends or colleagues about our website?**  Tick 1 box.  Yes I would  I might  No I wouldn’t |
| A man looking relaxed as he types on a laptop on his lap. | **13. Do you have any more comments about how:**   * **easy to use** * **useful**   **the website is?**  Please write or type them here. The space will grow as you type. |
| A woman thinking.  A green tick. | **Getting involved**  **14. Would you like to share:**   * **your experiences** * **guidance** * **resources**   **and help add to our website?**  Tick 1 box.  Yes  No |
| A hand holding a pen. | If you ticked Yes, please fill in the next parts too. |
| A hand writing R.J.SMITH on paper. | My name: |
| A screen with an email showing. A red circle has been drawn around 'you@mail.com'. | My email address: |
| A smartphone showing a phone number. | My phone number: |
| A hand holding a computer mouse. | Please send your answers back to [james.davidson@disabilityequality.scot](mailto:%20james.davidson@disabilityequality.scot)  If you need to let us know anything more, please email Alistair at the same address above.  Thank you for answering this year’s Inclusive Communication Hub Survey. |