

# Guidance on Public Transport during the Coronavirus





There has been a lot of information in the news about a new virus called Coronavirus.

A virus is a type of illness

Coronavirus is a new virus.



To keep people safe from the virus, the Government has told people to stay at home.

You can only go outside for:



- exercise
- to shop for food or medicine
- to go to work if you are a key worker like a nurse or a doctor.

You must stay 2 metres away from another person.

# Public Transport



To keep people safe there have been some changes to public transport.



Buses and trains have changed their timetables. This means there will not be as many buses and trains as normal.



There are not as many ferries or planes as normal.



If you do need to leave the house and use public transport, you will need to check if your usual route is running.

You can check online:

[www.travelinescotland.com/coronavirus](http://www.travelinescotland.com/coronavirus)

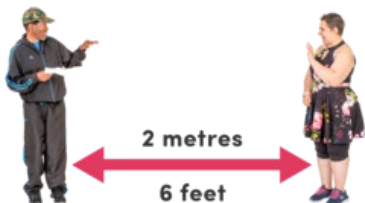
[www.accessibletravel.scot](http://www.accessibletravel.scot)

## Passenger Assistance



If you normally ask for passenger assistance when you travel, you can still do this.

But there will be some changes.



Where possible, transport staff will support you while keeping their distance.



If you do need physical support, that's ok. But it might be a bit different.

The transport staff might be wearing protective clothing. This could be a mask or gloves.

This is for your safety and theirs.



If you are in a wheelchair, the transport staff might ask that you don't turn round to talk to them.

They will wipe down your chair with disinfectant before pushing you.





They might have hand sanitiser and ask you to use it too.



Transport staff will do their best to help you on your journey, but still keep you safe.

## How to find out more about Coronavirus



There is an online coronavirus service that can tell you in you need medical help.

You can find the service by clicking on the link here:

<https://111.nhs.uk/covid-19>

Copyright images © Photosymbols. Prepared by Disability Equality Scotland

